VMG Congress 2027 Programme

Thursday 22nd April 2027

8.30 - 9.00

Registration is open in the Hotel Reception

Ballroom

9.00 - 9.30

Welcome and Presidential handover

9.30 - 10.15

Keynote Speaker:
Claire Johnson

10.15 - 10.30

ShareSPACE Live Introduction

Exhibition Hall and Atrium

10.30 - 11.00

Exhibitor Introduction and Coffee Break

Learn **Charlecote Room**	***Share*** **Ballroom**	***Grow*** **Harewood Room**
11.00 - 12.00 **Rethinking Performance: Beyond Burnout and Short-Term Gains: Applying Occupational Therapy Models in Veterinary Teams** *Hailey Roberts* *Cygnet Health Care*	11.00 - 12.00 **ShareSPACE Live Agenda Creation**	11.00 - 12.00 **Leading for Joy: Creating Cultures People Want to Stay In** *Emma Townson* *Vet Times*

12.00 - 12.45 - Lunch

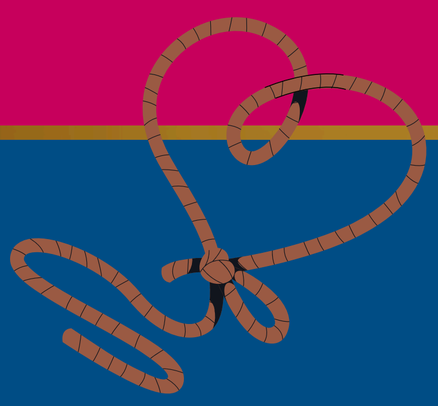
Charlecote Room	**Ballroom**	**Packwood Room**	**Harewood Room**
12.45 - 13.30 **Mission: Financial Possible! Cracking the Code to Financial Confidence** *Ruth Downs* *Truth Financial*	12.45 - 15.15 **ShareSPACE Live Discussion Groups**	12.45 - 15.15 **ShareSPACE Live Discussion Groups**	12.45 - 13.30 **Caring for those who care** *Debbie Summers* *Elham Valley Referrals*
13.45 - 15.15 **Rapid Response: Enabling Critical Decision-Making in High-Pressure Environments** *Tom Roffe-Silvester* *Veterinary Task Force*			13.45 - 15.15 **It's Safe to Say This Here: Building Respectful, Learning Focused Cultures** *Aislin O'Raw* *Vet Partners*

15.15 - 15.45 - Coffee break

Charlecote Room	**Ballroom**	**Packwood Room**	**Harewood Room**
15.45 - 16.45 **Develop to Retain: Building Teams That Want to Stay and Grow** *Rita Dingwall and John Sheppard*	15.45 - 16.45 **TBC**	15.45 - 16.45 **Good for the planet, good for the pocket! 5 green tips to save money for the practice** *Anthony Chadwick* *The Webinar Vet*	15.45 - 16.45 **Care that pays: Communication, Culture and Commercial Success** *Chloe Round* *Farr & Pursey Equine Veterinary Services*

Exhibitor Hall and Atrium
16.45 - 17.45
Exhibitor Happy Hour

Ballroom Anteroom
18.45 - 19.15
President's Party Drinks Reception



Ballroom
19.15 -19.30
VMG Awards Ceremony
19.30 - 00.00
President's Party - This Year's Theme is 'Country & Western'

VMG Congress 2027 Programme

Friday 23rd April 2027

8.00 - 8.45

Walk and talk along the River Avon

Ballroom

9.00 - 10.00

Nourishing the Leader: Practical Strategies for Energy, Focus and Sustainable Success

Charlotte Rutter

10.00- 10.15 - Coffee break

Learn Charlecote Room	*Share* Ballroom	*Share* Packwood Room	*Grow* Harewood Room
10.15 - 11.30 **The Reality of Multi-Site Leadership in Veterinary Practice: Balancing Presence, Performance, and Priorities** *Nikki Singleton*	10.15 - 12.30 **ShareSPACE Live Discussion Groups** vmg share SPACE LIVE	10.15 - 11.30 **Breaking the Yes Habit: Boundaries That Build Better Veterinary Teams** *Laurie Adams* *Veterinary Specialists Scotland*	10.15 - 11.30 **RVN's in Focus: Building Careers, Expanding Skills and Thriving in Leadership** *Sarah Holliday* *BVNA*
11.45 - 12.30 **Recognise, Respond, Support: Leading Suicide Prevention and Wellbeing in Veterinary Teams** *Vets in Mind*		11.45 - 12.30 **Coaching for Success: Developing the Next Generation of Veterinary Professionals** *Rachel Cooke* *RVN, Coach and Mentor*	11.45 - 12.30 **Finding your financial efficiencies: Practical Maths of Strategic Management** *Gemma Barmby* *VMG*
12.30 - 13.15 - Lunch			
13.15 - 14.45 **From Vision to Viability: Launching a Successful Veterinary Clinic in a Competitive Market** *Rebecca Robinson, Claire Smith, Lucy Evans, Liz Somerville*	13.15 - 14.00 **ShareSPACE Live Reflections** vmg share SPACE LIVE	13.15 - 14.00 **TBC**	13.15 - 14.00 **Operational Excellence in Absence Management: Embedding Early Intervention and Consistent Return-to-Work Frameworks in Veterinary Services** Citation Ltd
	10.00- 10.15 - Coffee break		
	14.15 - 14.45 **ShareSPACE Live Reflections** vmg share SPACE LIVE	14.15 - 15.00 **TBC**	14.15 - 15.00 **Clicks to Care: Unlocking Operational Performance with PACS & PMA Integration** *Vet Solutions*
15.00 - 16.00 **The Difficult Conversation Hangover (and How to Cure It)** *Helen Mason and Sara Jackson*			15.00 - 16.00 **The Future of veterinary practice: AI** *Dr Adele Williams-Xavier*

Time to head home and reflect, we look forward to seeing you at Congress 2028.

vmg Veterinary Management Group

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